

Nuvelo Terms of Service

Last updated: 21 April 2026

Effective immediately

Please read these Terms carefully. By creating an account, subscribing, or using Nuvelo, you agree to them.

1. Who We Are

Nuvelo is an online side-income planning platform available at nuvelo.space.

Nuvelo is operated by an individual sole operator based in Austria.

Contact email: hello@nuvelo.space

If you need our full legal identity or a postal contact address for a legal notice, regulatory request, or complaint, email hello@nuvelo.space.

2. Eligibility

You must be at least 18 years old and legally able to enter into a binding contract to use Nuvelo.

3. Your Account

You are responsible for:

- keeping your login credentials secure;
- the activity that happens through your account;
- keeping your account details accurate and current; and
- telling us promptly if you suspect unauthorized use.

We may suspend or terminate accounts that violate these Terms, threaten the service, or create legal or security risk.

4. Free and Pro Plans

Nuvelo offers a free tier and a paid Pro subscription.

The free tier includes limited access to selected matches and roadmap functionality.

The Pro plan unlocks premium features such as broader match access, full roadmap access, AI coaching, business-plan generation, tracker tools, comparison tools, and other paid features shown in the product at the time of purchase.

The standard Pro price is EUR 19 per month unless a different promotional or

founding price is clearly shown to you before checkout.

If you subscribe through a founding or promotional offer that states a recurring discounted rate, that discounted recurring price applies to that subscription for that account unless the offer terms say otherwise. If the subscription ends and you later subscribe again, the then-current price may apply.

Current usage limits shown in the product may include:

- AI Coach: 500 messages per calendar month per account;
- Business Plan Generator: 20 plans per calendar month per account; and
- any other limits shown in the product or pricing at the time of use.

These limits may reset monthly and may be updated prospectively if we change the product. We will not use this clause to hide a price increase that should otherwise be clearly disclosed.

5. Payments, Renewals, Cancellation, and Consumer Rights

Payments are processed securely by Stripe. We do not store your full payment card details.

Paid subscriptions renew automatically unless you cancel before the next billing date.

If you cancel, your subscription remains active until the end of the current paid billing period, and future renewals stop.

If you are a consumer in the EU or EEA, you may have a statutory right to withdraw from the subscription contract within 14 days from the contract date.

By completing checkout for Pro, you ask us to begin providing the subscription and digital services immediately.

If applicable law allows us to charge for the portion of the service already supplied before a valid withdrawal, you agree that we may do so on a proportionate basis.

Nothing in these Terms limits any mandatory consumer rights you have under applicable law.

If you think you are entitled to a withdrawal, refund, or billing correction, contact hello@nuvelo.space. We will assess the request under applicable law and, where appropriate, our additional goodwill refund practices.

6. AI-Generated Features

Nuvelo includes AI-powered features that may generate hustle recommendations, roadmap content, business plans, templates, coaching replies, and trend analysis.

You acknowledge that:

- AI outputs are for informational purposes only;
- AI outputs are not legal, financial, tax, investment, employment, or professional advice;
- AI outputs may be incomplete, inaccurate, outdated, or unsuitable for your situation; and
- you remain responsible for your decisions, actions, and business outcomes.

We do not guarantee that any plan, recommendation, or side-income idea will generate earnings.

7. Acceptable Use

You agree not to:

- use Nuvelo for unlawful, fraudulent, or abusive purposes;
- try to reverse engineer, copy, scrape, or resell the platform itself except as allowed by law;
- interfere with the security, stability, or normal operation of the service;
- share account access in a way that circumvents pricing or feature limits;
- upload, store, or use lead, client, or prospect data in Nuvelo unless you have the right to use that information for your own lawful outreach, sales, or business workflow;
- store special-category or other highly sensitive personal data in Nuvelo unless doing so is strictly necessary, lawful, and appropriate for the purpose;
- submit false, misleading, or infringing content; or
- use automated methods to extract substantial parts of the product or underlying datasets without our permission.

8. Intellectual Property

We own or license the platform, branding, interface, software, and non-user content that makes up Nuvelo.

We grant you a limited, non-exclusive, non-transferable right to use the service for your personal or internal business use in line with these Terms.

As between you and us, you keep rights in the original content you provide to the service.

To operate the service, you give us the limited rights needed to host, process, transmit, and display the content you submit.

Unless we explicitly say otherwise, you may use the AI outputs and planning materials generated for your account for lawful personal or business purposes.

9. Availability and Changes

We may update, improve, suspend, or discontinue parts of the service from time to time.

We may also change features, limits, providers, or workflows where reasonably necessary for security, compliance, product improvement, or business operations.

If a change materially reduces a paid feature during an active billing period, we will try to act reasonably and in line with applicable consumer law.

10. Privacy

Your use of Nuvelo is also governed by our Privacy Policy, available at <https://nuvelo.space/nuvelo-privacy.pdf>.

11. Disclaimers

To the maximum extent permitted by law, Nuvelo is provided on an as-is and as-available basis.

We do not guarantee that:

- the service will always be uninterrupted, error-free, or available;
- any recommendation or hustle idea will be profitable;
- AI-generated outputs will always be accurate or suitable; or
- the service will meet every individual expectation or legal requirement for your specific business.

12. Limitation of Liability

Nothing in these Terms excludes or limits liability where doing so would be unlawful, including liability for fraud, fraudulent misrepresentation, death, or personal injury caused by negligence, or mandatory consumer rights that cannot be excluded.

Subject to that, to the maximum extent permitted by law, we are not liable for indirect, incidental, special, consequential, exemplary, or punitive damages, or for loss of profits, revenue, goodwill, business opportunity, or data arising from your use of Nuvelo.

Subject to the paragraph above, our total aggregate liability to you for claims arising out of or related to Nuvelo will not exceed the total amount you paid us in the 3 months before the event giving rise to the claim.

13. Governing Law and Disputes

These Terms are governed by Austrian law, except to the extent mandatory consumer protection law in your country of residence applies and cannot be excluded.

If you are a consumer, you may also benefit from mandatory rules and local dispute

rights available in your place of residence.

14. Changes to These Terms

We may update these Terms from time to time.

If a change is material, we may notify you in the product or by email before or when it takes effect.

If you continue using Nuvelo after the updated Terms take effect, you agree to the revised Terms, except where applicable law requires a different process.

15. Contact

If you have questions about these Terms, contact hello@nuvelo.space.